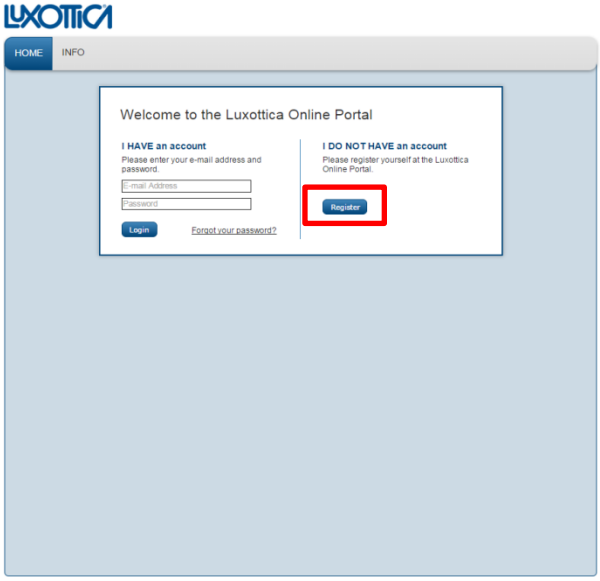
CUSTOMER USER MANUAL

GENUINE SINCE 1937

ONLINE PORTAL

Customer order platform

1



Follow the link below:
https://luxotticakund.apogeestorefront.com/cas/a/customers/login?service=http%3A%2F%2Fluxotticakund.apogeestorefront.com%2Fstorefront%2Fj_spring_cas_security_check%3Bjsessionid%3DFD2B1BF9F232964C18710C762A875B44

Click on the ”Register” button to create your store-account.

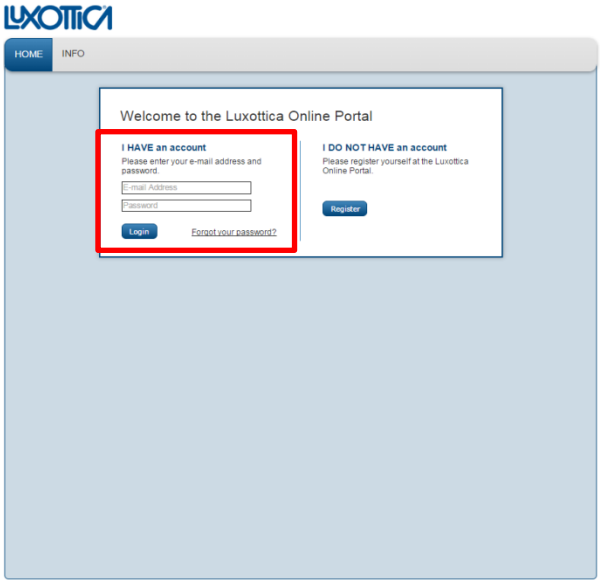
If you are already registered, go to step 3.

2

Fill out the fields marked with a * (star).

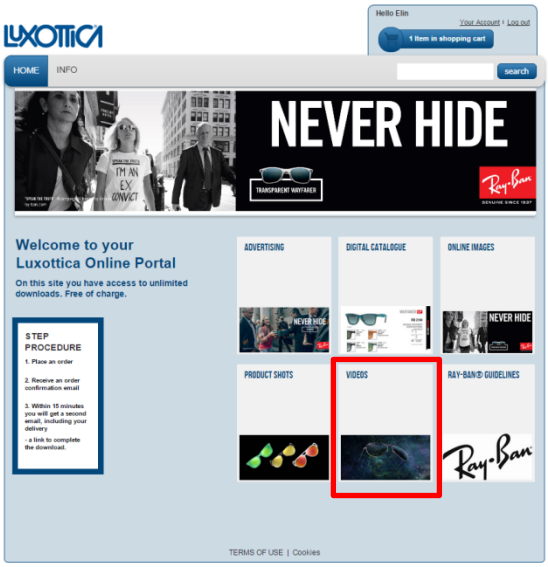
- Store name
- Customer code
- Store email adress (will become your username).

3



Enter your registered email address followed by your password and select”Login”.

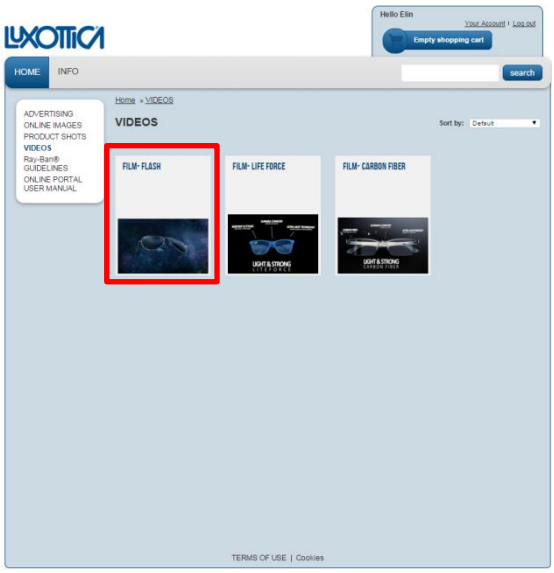
4



Click on the category you would like to enter.

Example: Videos

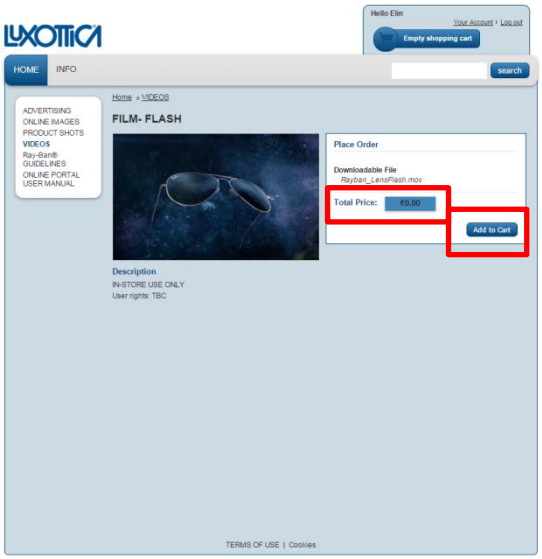
5



Click on the item you would like to download.

Example: Film Flash

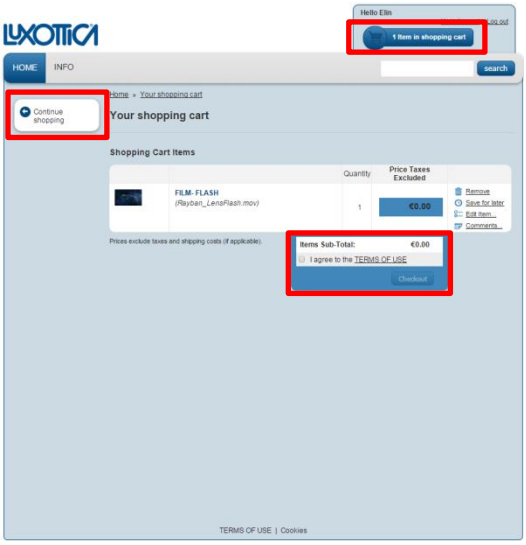
6



Click ”Add to Cart”

Please note that your download order is free of charge.

7

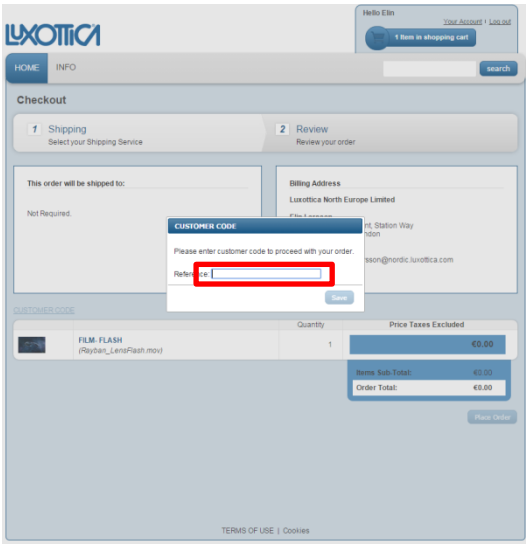


The item has been added to your shopping cart

Choose ”Continue shopping” to repeat the process and add more items
or

Tick the box ”I agree to the TERMS OF USE” to go through checkout.

8

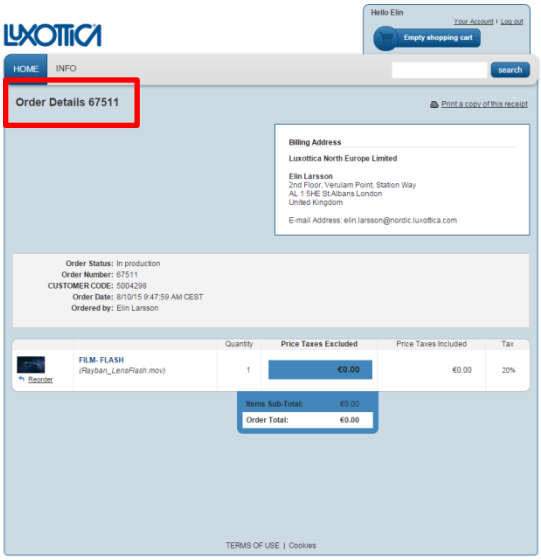


Enter your seven digit customer code and press save to proceed with your order.

9

1. Review your order.
2. To complete your order, click on ”Place order”.

10



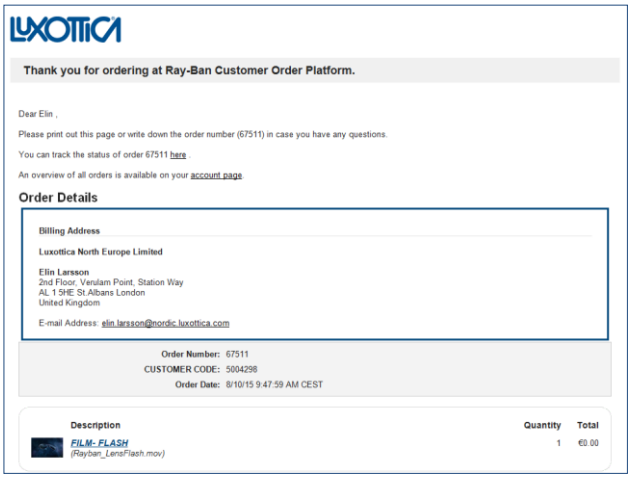
Your order has been placed.

- An order number is displayed in the upper left corner.
- Your shopping cart is empty.
- Click on the ”Home” tab to start placing another order.

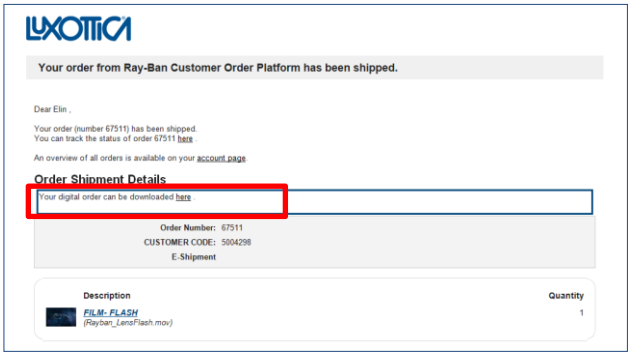
Within minutes, you will receive

1. *An order confirmation followed by*
2. *The final delivery sent to your registered email including a link to complete your download.*

11

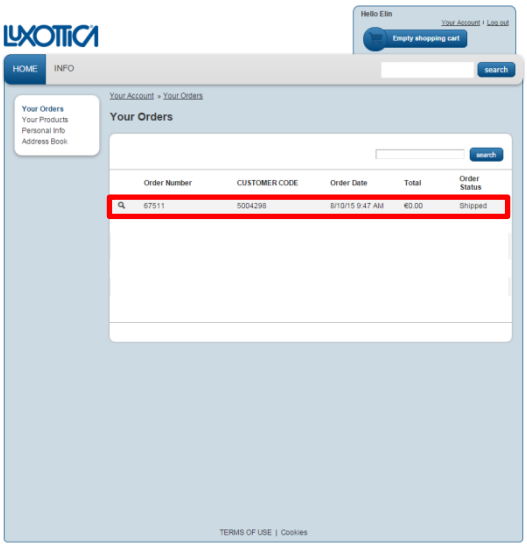

Thank you for ordering at Ray-Ban Customer Order Platform.
Dear Elin ,
Please print out this page or write down the order number (67511) in case you have any questions.
You can track the status of order 67511 here .
An overview of all orders is available on your account page.
Order Details
Billing Address
Luxottica North Europe Limited
Elin Larsson
2nd Floor, Verulam Point, Station Way
AL 1 5HE St Albans London
United Kingdom
E-mail Address: elin.larsson@nordic.luxottica.com
Order Number: 67511
CUSTOMER CODE: 5004298
Order Date: 8/10/15 9:47:59 AM CEST
Description
Quantity
Total
FILM- FLASH
(Rayban_LensFlash.mov)
1
€0.00

Order confirmation email


Your order from Ray-Ban Customer Order Platform has been shipped.
Dear Elin ,
Your order (number 67511) has been shipped.
You can track the status of order 67511 here .
An overview of all orders is available on your account page.
Order Shipment Details
Your digital order can be downloaded here .
Order Number: 67511
CUSTOMER CODE: 5004298
E-Shipment
Description
Quantity
FILM- FLASH
(Rayban_LensFlash.mov)
1

Delivery email

- Click on the link to complete your download.



Click on the "Your Account" link in the upper right corner to keep track of your orders.

- To search for a specific order enter the order number into the search field.
- To review the order details or download straight from the Online Portal click on the magnifier.

Hello Elin
Your Account | Log out
1 item in shopping cart
HOME
INFO
search
STEP PROCEDURE
1. Place an order
2. Receive an order confirmation email
3. Within 15 minutes you will get a second email, including your delivery
- a link to complete the download.
Welcome to your Luxottica Online Portal
Your one stop marketing portal. Launching with Ray-Ban, soon with all Luxottica brands. On this site you can order ads, product shots, videos and much more along with terms and conditions.
Terms of Use and Guidelines
For instructions on how to place an order for download please take a look at the Online Portal User Manual
We hope you will enjoy this amazing Ray-Ban® tool.
Ray-Ban® Marketing team
TERMS OF USE | Cookies

Make sure to take part of the Ray-Ban Terms of Use and Guidelines.

- You can also access The Ray-Ban Terms of Use and Guidelines using the normal downloading procedure.